

ROE Information for Businesses Effected by COVID-19

ROE Help Line – 1-800-367-5693

ROE Codes:

- Code A – Shortage of Work
 - Used for layoffs due to shortage of work or business closure
 - Do not add any additional comments, this can cause potential delays as the ROE will not be processed regularly.
- Code D – Illness or Injury
 - Employees who are required to self-quarantine or quarantined due to the COVID-19 virus.
 - Do not add any additional comments, this can cause potential delays as the ROE will not be processed regularly.
- Code N – Leave of absence if the circumstances are agreeable and reasonable and the employee has legitimate reasons for not coming to work
 - Employees who refuse to come to work due to fear of exposure
 - Do not add any additional comments, this can cause potential delays as the ROE will not be processed regularly.